

## 3-day Intermediate PEACE Interviewing Course Outline

This 3-day course is designed for investigators who have had some exposure to investigations or interviewing witnesses and subjects in Regulatory and Compliance Investigations. The course is similar to the foundation course where it covers all the foundation principles of the \*P.E.A.C.E model but is supported by more complex participant practical interviewing sessions. These ensure participants can implement the skills attained during the course. You will leave with a strong understanding of the ethics of investigative interviewing, your responsibilities to the interviewee, the interview process and will be inspired to plan and start interviewing any victim, witness or subject with confidence.

The 3-day Course will cover;

The evolution of Interviewing and why many agencies globally now use the \*P.E.A.C.E Model

- 1. Identifying different types of subjects (\*Victim, witness, suspect (POI))
- 2. Risks (Interviewee rights and risk to the judicial process)
- 3. Questioning Correctly using open, closed and probing questions and how to avoid leading, forced-choice and other potentially fatal questioning techniques
- 4. Planning Considerations (Examining the scenario evidence to plan the interview)
- 5. Obtaining and maintaining a record of the interview (audio, video, written and storage)
- 6. Identifying and Engaging with your, subject prior to the interview
- 7. Correct process for seeking an account from the interviewee
- 8. The Free Recall (FR) process of interviewing to obtain an account from a cooperative interviewee
- 9. Note-taking and active listening
- 10. Closure of the interview why it is so important
- 11. Evaluation Its purpose and value
- 12. Legal considerations (Includes obligations to caution POI's before seeking an account)
- 13. To pass, all participants will be required to successfully complete at least two practical interviews, including an interview requiring complex considerations.

Essentially every aspect of the PEACE FR Investigative Interview is applied in practical sessions to ensure there is a basic understanding of why a structured interview is so important to ensure that you obtain a complete, accurate and reliable account.

At the conclusion of the course all participants will be able to demonstrate all functions of the PEACE Free Recall Process.

This course is delivered to investigators who have a responsibility to conduct fact finding interviews. They will usually occupy an investigative role where accurate and reliable information is critical to ensuring a robust investigation without contaminating the evidence with leading questions.

- VereZone is a member of the iiiRG (International Investigative Interviewing Research Group
- \*P = Planning | E = Engage and Explain | A = Account | C = Closure | E = Evaluation
- \* Terminology adapted to suit organisational needs, policy and procedures